

QUALITY POLICY STATEMENT

Mansfield Sand Company is committed to the understanding and meeting the needs of its customers and interested parties and recognises the benefits of controlling its processes using a documented quality management system as part of this commitment.

Our system, registered to BS EN ISO 9001:2015 with Lloyd's Register Quality Assurance, is geared towards the identification, measurement and control of those key processes that affect both the quality of the product and service offered to our customers.

Along with an ongoing objective to continually improve our business performance we look to the system to: -

- Comply with requirements and continually improve the effectiveness of the quality management system.
- Aim for improvement in all areas of activity by taking appropriate and positive action following the analysis of data generated from the monitoring of supplier performance, internal non-compliances and customer satisfaction.
- Meet any statutory and regulatory requirements that apply to products, processes and activities.
- Provide training, support and resources to all employees to ensure the quality policy, objectives and customer requirements are met.
- Promote a process approach in order to reduce risks and promote opportunities.
- Establish partnerships with key customers, suppliers and interested parties in order to improve both product and services and meet local regulatory requirements.

The effectiveness and suitability of our Quality Management System, along with objective targets, shall be established and reviewed as part of the Management Review Meetings or at any stage with reference to the Management Representative.

A handwritten signature in black ink, appearing to read 'Richard Abraham', written over a dotted line.

Richard Abraham – Managing Director

November 2018

